

Francesca DELL'ACQUA

Subject Matter Expert

Field experience in conflict and post conflict areas

Profile

High-energy professional working with the **UN, NATO, EU, OSCE**, academic institutions and other international organizations in the field of **security management, humanitarian assistance, civil protection**, resilience and environmental damage, **human rights** and democratization, **migration and refugees crisis, human trafficking**, good governance, election support and **institutional strengthening**.

Since 1998, Francesca Dell'Acqua has served with the **United Nations Department of Peace Keeping Operations**, the **European Union**, the **Organization for Security and Co-operation in Europe (OSCE)**, the **International Organization for Migration (IOM)** and other **NGOs** in humanitarian, democratization and electoral missions in **Africa, Asia, the Middle East and Eastern Europe**. During these operations, a close liaison with military forces was required in order to carry out her responsibilities.

She was the first **Gender Focal Point** established in a UN Mission in East Timor in the year 2000.

She teaches about negotiation and **socio-cultural awareness, anthropological sensibility, security management, civil-military interaction, nation building and humanitarian affairs, gender issues and human rights, children and armed conflicts** in civilian and military institutions.

Key Experience

Francesca Dell'Acqua is a **Socio-Cultural-Anthropologist** expert.

She trains military and civilian personnel in negotiation, intercultural communication, **socio-cultural awareness, anthropological sensibility, security and gender issues** having gained experience in conflict and post-conflict areas in Africa, Asia, the Middle East and Eastern Europe.

In the role of SME, she regularly attends the *NATO JOPG Comprehensive Operations Planning Course* at the NATO School in Oberammergau and the METT COPC course in different military HQs.

Since 2006, Francesca Dell'Acqua has been successfully supporting NATO and EU military training exercises designed to implement a comprehensive approach to a crisis operation. She works as a Subject Matter Expert assisting the conduct of exercises for NATO training on deployment, specifically focusing on Civil Military interaction. She contributes to the development of exercise scenarios to challenge NATO, EU deployment to a crisis area.

She can operate JEMM (since 2007).

Strategia Worldwide Associate Director (since 2016).

Profession

Subject Matter Expert - Senior Trainer

Nationality & Languages

Nationality: Italian

Languages:

Fluent in English and Italian.
Other languages: Spanish, French and Portuguese.
Written knowledge of Sanskrit.
Basic Arabic.

Computer: Microsoft Word, Excel, Access, PowerPoint, Internet, JEMM

Qualifications

Security and Protection Management for Human Rights Defenders DIPLOMA - Dec 18 Protection International

European Master's Degree in HUMAN RIGHTS and DEMOCRATIZATION
European Inter-University Centre for Human Rights and Democratisation (EIUC), Venice, Italy – 1997/98

The EMA Degree in Human Rights and Democratization is an action and policy-oriented approach to learning that combines legal, political, historical, anthropological, and philosophical perspectives with skill-building activities.

University of Madras, Chennai, India – 1996/97
Research Fellow in Oriental Studies and Sanskrit.

University of Milan, Milan, Italy – 1989/95
Laurea in Philosophy (110/110 cum laude)

- PHILOSOPHY OF LAW and GENDER STUDIES
- PSYCHOLOGY and SOCIOLOGY
- HISTORY OF AFRICAN AND ASIAN COUNTRIES
- SANSKRIT
- THEORETICAL AND MORAL PHILOSOPHY

PROFESSIONAL EXPERIENCE - Specialist Trainer

Institute for International Political Studies (ISPI), Milan, Italy – 2004/current
Senior Trainer and Project Coordinator
<https://www.ispionline.it/en/ispi-school>

Master in International Cooperation, Winter and Summer School
PROFESSIONAL CERTIFICATE in Security Risk Management
Advanced Diploma in Management of Humanitarian interventions
Advanced Diploma in Peace Operations and Crisis Management
Advanced Diploma in International Humanitarian Law and Peace Operations

Area of expertise and lecturing:

Migration and Refugees Crisis
Security Risk Management in International Affairs
Humanitarian Affairs and Coordination
Protection of Civilians and Children in Armed Conflict
Gender and Diversity in Humanitarian Action
Vulnerable Groups: socio-cultural-anthropological perspective

Cultural Awareness and Cultural Protection

Negotiation in Crisis Response Operations

CCOE CIMIC Centre of Excellence, The Hague, Netherlands – from Nov 2013/current
NATO CIMIC/CMI Higher Command Course, Subject Matter Expert

NATO School Oberammergau, Germany – from Sep 2013/current

NATO Comprehensive Operations Planning Course (COPC)

IOs/GOs/NGOs SME at the NATO School, Oberammergau

IOs/GOs/NGOs SME at the METT COPC:

- JFC Naples, Italy
- JWC Stavanger, Norway
- HQ EUROCORPs, Strasbourg, France
- NRDC-FR, Lille, France
- NRDC-GR, Thessaloniki, Greece
- Austrian National Defence Academy, Vienna, Austria
- NRDC-IT, Solbiate Olona, Italy
- MNHQ, Ulm, Germany
- Headquarters Comando Operativo di vertice Interforze (HQ COI), Rome, Italy

Baltic Defence College, Tartu, Estonia – Mar 2017 and March 2018

IOs and NGOs in Crisis Operations lecture and IOs NGOs Advisor to syndicates' work at the JCGSC course focused on operational level, with a strong emphasis on Joint Operations Planning within the full spectrum of contingencies

Catholic University of Milan, Italy – 2016/current

Negotiating in Conflict Areas. An IOs NGOs perspective and the Business Negotiation

NATO HQ Allied Force Command Heidelberg, Germany – Oct/Dec 2011, Feb 2012

OLRT Training - *Civil military relation and Negotiation Management*

NATO Headquarters Allied Force Command Madrid, Spain - Nov 2011

The UN, NATO and the humanitarian community. A coordination challenge.

Simulation exercise on negotiation techniques in a humanitarian crisis operation in collaboration with the Instituto Internacional de Ciencias del Comportamiento (INCICOM) of Alcalá de Henares, Madrid

EU Civil Protection Mechanism, Madrid, Spain – 2010/2011

Civil military coordination in a humanitarian emergency

International Coordination Course

University La Sapienza, Rome, Italy – 2006/2012
Security Risk Management and Nation Building
Master in International Cooperation and Development

University of Bologna, Bozen, Italy – 2009/2011
The UN Peacekeeping Missions. Security and safety for civilian personnel.
Master in Mediation of Conflicts - International Peace

University Centre Pomezia, Rome, Italy - Jun 2009
Human Rights, Humanitarian Aid and International Development Cooperation.
Timor Leste: case study. International Summer School

Italian Naval Staff College, Venice, Italy - May 2008
The work of Non-Governmental Organizations in a Crisis Response Operation

Multinational CIMIC Group, Motta di Livenza, Italy - 2005/2007
Civil-Military Relations and Coordination in Humanitarian Emergencies
Functional Specialists CIMIC Course and NATO Tactical CIMIC Course

Bocconi University, Milan, Italy - 2004/2005
Election Monitoring, Summer and Winter School

PROFESSIONAL EXPERIENCE – Subject Matter Expert and Trainer in Military exercises

NATO TRIDENT and STEADFAST SERIES

Subject Matter Expert (SME)

Duties and Responsibilities:

provide subject matter expertise/theatre experience to enhance the realism of military exercises.

As a **Role Player**, provide direct interface with the Training Audience, observing and commenting on their ability to conduct planning activities relating to the military/civil environment, specifically with respect to the IOs/GOs/NGOs and as **SOCIO CULTURAL ANTHROPOLOGIST SME**. This includes educating the Training Audience on the role of the IOs/GOs/NGOs as well as providing advice and coaching the Training Audience in order to improve their understanding and interaction in this area. Furthermore, use the expertise gained through work with the United Nations, International and Non-Governmental organisations acting as an **Observer/Trainer** in support of the TA Crises Response Planning training events. Provide training on ENGAGEMENT and NEGOTIATION theory and techniques.

Phases supported:

Academics, Phase II (Planning), Operational Liaison and Reconnaissance Team (OLRT), Battle Staff Training (BST), MEL/MIL Incident Development, MEL/MIL Scripting and Phase III Exercise Execution

STEADFAST JACKAL 2023

March 2023, NATO MJWC, Istanbul, Turkey

STEADFAST JACKAL 2022

Mar/Nov 2022, NATO JWC, Stavanger, Norway

STEADFAST JUPITER 2022

Sep/Oct 2022, NATO JWC, Stavanger, Norway

STEADFAST JAZZ 2022

Mar 2022, NATO JWC, Stavanger, Norway

STEADFAST JACKAL 2021

Apr/Dec 2021, NATO JWC, Stavanger, Norway and NRDC IT Solbiate Olona, Italy

STEADFAST JUJA 2020

Sep/Nov 2021, NATO JWC, Stavanger

TRIDENT JUNCTURE 2018 BATTLE STAFF TRAINING

Jun and Sep/Oct 2018, Joint Force Command (JFC) Naples

White Cell Chief successfully leading a team composed of Representatives from Norway (4 military officers and one civilian), Iceland (2 civilians), Sweden (1 military officer) and Finland (2 military officers)

TRIDENT JUNCTURE 2016 BATTLE STAFF TRAINING

Sep/Oct 2016, JFC Naples

NOBLE BONUS 2016

Jan 2016, JFC Brunssum

Negotiation Management and Civil military relations, Operational Liaison and Reconnaissance Team (OLRT) Pre-deployment Training

Jan 2016, JFC Brunssum

NAPLES JOURNEY 2015

Sep/Nov 2015, JFC Naples

TRIDENT JUNCTURE 2015

Feb/Oct 2015, Joint Warfare Centre (JWC), Stavanger / JFC Brunssum

Negotiation Management and Civil military relations, Operational Liaison and Reconnaissance Team (OLRT) Pre-deployment Training

Apr/May 2015, JFC Brunssum

TRIDENT JAGUAR 2015 ARRC and NRDC IT

Jan/May 2015, JWC Stavanger

Negotiation Management and Civil military relations, Operational Liaison and Reconnaissance Team (OLRT) Pre-deployment Training - Dec 2014, JFC Brunssum

TRIDENT JOUST 2014

Sep/Oct 2014, JFC Brunssum

TRIDENT JUNCTURE 2014

Sep/Oct 2014, JFC Naples

Exercise Bold Bonus

March 2014, JFC Brunssum

Negotiation Management and Civil military relations, Operational Liaison and Reconnaissance Team (OLRT) Pre-deployment Training

Mar 2014, JFC Brunssum

STEADFAST JAZZ 2013, BATTLE STAFF TRAINING

Sep 2013, JFC Brunssum

Negotiation Management and Civil military relations, Operational Liaison and Reconnaissance Team (OLRT) Pre-deployment Training

Feb and Apr 2013, JFC Brunssum

Exercise Bold Dragon 2012

Oct 2012, JFC Brunssum / Joint Force Training Centre (JFTC) Bydgoszcz – Poland

Negotiation management training course and simulation exercise

10/12 Oct 2012, JFC Naples

STEADFAST JOIST 2012 – Jan/May 2012

JWC, Stavanger / JFC Lisbon - Portugal

STEADFAST JUNCTURE 2011 – Apr/Nov 2011

JWC, Stavanger / NRDC-GR, Thessaloniki - Greece

STEADFAST JOIST 2011 – Mar/Apr 2011

JWC, Stavanger / NRDC-T, Istanbul – Turkey

STEADFAST JUNO 2010 – Aug/Dec 2010

JWC, Stavanger / NRDC-ITA, Solbiate Olona – Italy

STEADFAST JUNCTURE 2010 – Feb/Mar 2010

JWC, Stavanger / NRDC-SP, Madrid - Spain

LOYAL JEWEL 2009 – Sep/Nov 2009

JWC, Stavanger / Army Operational Command, Oksoel - Denmark

STEADFAST JUNCTURE 2009 – Apr/May 2009

JWC, Stavanger / ARRC HQ, Elmpt - Germany

STEADFAST JOIST 2009 – Jan/Apr 2009

JWC, Stavanger / JFC Naples / NRDC-GR, Litochoro – Greece

STEADFAST JOINER 2008 – Jun/Nov 2008

JWC, Stavanger / JFC Naples / NRDC-SP, Betera - Spain

STEADFAST JUNCTURE 2008 – Jan/May 2008

JWC, Stavanger / JFC Lisbon - Portugal

STEADFAST JAW 2007 – Sep 2007/Apr 2008

JWC, Stavanger / JFC Brunssum / NRDC-SP, Betera - Spain

STEADFAST JACKPOT 2007 – May/Jun 2007

JWC, Stavanger / JFC Naples

Key Leaders Training, *The relationship with NGOs during a Crisis Response Operation*, 2007 JFC Naples

TRIDENT JUNCTURE 2018 BATTLE STAFF TRAINING

Jun and Sep/Oct 2018, Joint Force Command (JFC) Naples

White Cell Chief successfully leading a team composed of Representatives from Norway (4 military officers and one civilian), Iceland (2 civilians), Sweden (1 military officer) and Finland (2 military officers)

EUROCORPS Strasbourg, France

White Cell SME

EUROPEAN SPEARHEAD 2016

Sep-Oct 2016

EUROPEAN ENDEAVOUR 2016

May-June 2016

EUROPEAN EFFORT 2016

Jan-Mar 2016

AFGHANISTAN COMMON TENACITY 11 (CT 11)

Wildflecken - May 2011

DEVELOPMENT ADVISOR to the Commander

Duties and Responsibilities: advise and provide guidance to COM RRC FRA/COM EC in his role as COM ASFOR LCC, his staff, and related military Task Forces and subordinate commands on development and civil military issues as well as ASFOR Mission's policy and activities in an Afghan like scenario. Formulate policy and strategy for ASFOR PRT program and represent the ASFOR Afghan Mission to a wide range of high military and civilian visitors to Afghanistan including multinational officials, Afghan Ministers, senior UN civil servants, General officers in the military and other VIPs.

Multinational Joint HQ, Ulm and Wildflecken– Germany

White Cell SME

EUROPEAN ENDEAVOUR 2013 and 2014

Jan/Nov 2013 - Jan/Dec 2014

White Cell Core Support Team

Duties and Responsibilities: **develop an exercise scenario** to challenge NATO deployment to a crisis area. Provide training support.

EUROPEAN ENDEAVOUR 2012 Core Support Team

Sep 2011/Jun 2012

White Cell Subject Matter Expert

Duties and Responsibilities: provide subject matter expertise/theatre experience to enhance the realism of the exercise and act as a role player with the Command Group. Provide training support.

NATO/CIMIC Group South, Motta di Livenza

White Cell SME

Duties and Responsibilities: provide subject matter expertise/theatre experience to military ex with a main focus on CIMIC assessments' processes and procedures as well as liaison with GOs/IOs/NGOs using the NATO doctrine.

Noble Light 08 Exercise – CIMIC Reach Back Capability - Oct 2008

NATO CIMIC ex Livenza Cooperation - Jun 2006

NATO CIMIC ex Great Result 2006 - Oct 2006

PROFESSIONAL EXPERIENCE - Speaker

Multinational Joint Headquarters Ulm, Germany – 14/17 October 2019

Health and Conflict – Leadership and Responsibility

Speaker on: *Civil-Military Co-operation: A Critical Review and Way Ahead*

Multinational Joint Headquarters Ulm, Germany – 05/08 November 2018

Civil-Military Interaction Symposium

Speaker on: *Children and Armed Conflict*

EUROCORPS Strasbourg, France – 16/17 May 2017

Comprehensive Approach Seminar

Speaker on: *EU EOM and the Comprehensive Approach*

Multinational Joint Headquarters Ulm, Germany – 28/29 June 2016

Civil-Military Interaction Symposium on South Sudan

Speaker on: *Human Rights Violations in South Sudan*

NATO School Oberammergau, Germany - May 2014

NATO Info Ops Course, Speaker on: *Strategic Communication and Public Information at the UN and NATO: limitations and synergies*

Multinational Joint HQ Ulm, Germany - June 2013

International Medical Conference on Lessons Learned

Civil-Military Cooperation with Special Focus on Medical Humanitarian Projects

NATO Allied Command Transformation – Norfolk, Virginia, USA - Sep 2011

Moderator for the Meeting on *Practical Requirements for Civil Military Interaction*

CIMIC Centre Of Excellence (CCOE), Enschede, Netherlands

NATO Allied Joint Force Command Lisbon, Portugal - Jun 2010

East Africa International Humanitarian Effort, CIMIC Conference

NATO HQ Allied Rapid Reaction Corps, Mönchengladbach, Germany - Jul 2009

Exercise ARRCAD INTEGRATION: A Comprehensive Approach in the Information Domain

NATO Allied Joint Force Command Lisbon, Portugal - Sep 2007

Working with NATO in the NGOs' perspective, CIMIC Conference

PROFESSIONAL EXPERIENCE – UN, EU, OSCE, IOM, NGOs and other Governmental Institutions

South West District of Milan (15 Municipalities), Italy – from Jun 03

Social Project Manager and Evaluator, Consultant on **migration issues** and intercultural processes, Project Manager of the migrant consultative body at municipal level

IRAQI Elections, IOM Out of Country Voting Mission – Jan/Feb 2005

IOM Count Officer, Mannheim, Germany - Training in Amman, Jordan

Responsible of the count process including training and recruitment of staff, logistics, security

European Union Election Observation Mission to Indonesia – Mar/Sep 2004

EU Election Observer for General and Presidential Elections

Areas of responsibility: East Sulawesi, West Kalimantan and Sumatra

OSCE (Organization for Security and Cooperation in Europe) - Dec 2002

Election Observer for the Presidential Election in the area of Bujanovac and Presevo, Serbia

Lule NGO – from Jan 2001

Project Manager, Abbiategrasso, Milan, Italy

UNTAET (UN Transitional Administration in East Timor) - Sep 2000/Dec 2001

Training and Human Resources Officer (Border Service of East Timor), Dili

ICEI (International Economic Cooperation Institute) - Jan/Sep 2000

Human Rights Education Project Coordinator, Milan, Italy,

UNTAET (UN Transitional Administration in East Timor) – Oct 1999/Dec 1999

Civil Affairs Officer and **Deputy District Coordinator**, Aileu

UNAMET (UN Mission to East Timor) – Jun/Sep 1999

District Electoral Officer (DEO), Dili

European Union Election Observation Mission to Nigeria - Feb/Mar 1999

EU Election Monitor for Presidential and Parliamentary Elections in the area of Sokoto

OSCE (Organization for Security and Cooperation in Europe) - Sep 1998

Election Supervisor for the Presidential, Parliamentary and Municipal elections in Livno, Bosnia Herzegovina

PROFESSIONAL COURSES

Landmine and Explosive Remnants of War Safety Training – Mar 2020

United Nations Mine Action Service

BSafe security awareness training – Jan 2019

BSAFE is mandatory for all UN personnel, including staff, interns and consultants.

United Nations Department for Safety and Security (UNDSS)

Security and Protection Management for Human Rights Defenders DIPLOMA - Dec 18

Protection International

Basic Security in the Field II – Nov 2017

United Nations Department for Safety and Security (UNDSS)

EU EOM Short Term Observer Safety and Security Training – May 2016

NEEDS Project

Gender-sensitive Governance – May 2016

Gender Hub developed by Voices for Change, Nigeria and the Institute of Development Studies, UK

Conflict series - Conflict analysis online course - Feb 2016

United Nations Institute for Training and Research (UNITAR)

Gender mainstreaming in Result Oriented Monitoring of EU Development Projects Online

Training - EuropeAid, Brussels, Belgium - July 2014

Awareness Workshop for Trainers - Nov 2010

European Commission - DG ECHO Civil Protection, Brussels, Belgium

The Humanitarian Negotiators Training Course VII – Apr 2010

Centre for International Humanitarian Cooperation, Castell of Montjuic, Barcelona, Spain

Thematic Workshop: Elections, Violence and Conflict Prevention - Mar 2010

Joint EC-UNDP Task Force on Electoral Assistance, Barcelona, Spain

COMARRC's Land Componenty Conference – Dec 2009

Ex ARRCAD NELSON - **Unity of purpose**, ARRC HQ, Elmpt, Germany

Disarmament, Demobilization and Reintegration of former combatants - Mar 2010

Barcelona International Peace Centre in partnership with the Folke Bernadotte Academy, Spain

Training of Trainers for the Humanitarian Sector - Aug 2009

RedR, London, UK

NATO Advanced Research Workshop - Feb 2009

Operational Network Intelligence: Today and Tomorrow, Venice, Italy

Cimic Functional Specialist Course - Mar 2008

Cimic Group South, Motta di Livenza, Italy

UN CMCoord IMPACT (Integrated Missions Practical Approach to Coordination Tools)

Certificate - Aug 2007

UNOCHA training course

Gender Based Violence and Child Protection in Humanitarian Emergencies - Jan 2006

Dtalk - Development Training & Learning @ Kimmage, Dublin, Ireland

Conflict Management for Electoral Observers: Practical Skills for Enhancing - Jun 2003

Professional Capacity - Euroservatori Project on behalf of the European Union, Cetona, Italy

Project Cycle Management and Bilateral Co-operation – Feb and Sep 2003

ISPI (Institute for International Political Studies), Milan, Italy

Gender Mainstreaming Guidelines - Jul 2001

UNTAET via Capet (Australian Governments Capacity Building in ET), Dili, East Timor

Techniques and methodologies towards world solidarity – Sep/Nov 1996

CESPI (Research Centre for International Politics), Milan, Italy

Course on **Development** and **Community based projects** – Sep 1994/Jun 1995

University of Milan and UNICEF, Milan, Italy