



Luca De Ciccio

Date of birth: | Nationality: | Phone number: | Email address:

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● WORK EXPERIENCE

16/10/2022 – CURRENT Florence, Italy

RECEPTION EXPERT FOR EUAA - EXTERNAL CONSULTANT EUROPEAN ASYLUM AGENCY - MALTA,
DEPLOYED IN ITALY, FLORENCE

- Support regional reception authorities in the **implementation, monitoring and reporting of reception facilities and reception conditions.**
- Liaised with other **immigration offices** to define agreements and best solutions to **absorb due shares of applicants.**
- Cooperate with the Central Government Immigration Authorities (DLCI) on behalf of local **authorities** as for transfer of disembarked migrants from southern regions.
- Contribute to the **monitoring activities of reception shelters and facilities** on behalf of Prefettura in terms of compliance with tender established requirements.
- **Assessed applicants' vulnerabilities and special needs and refer them to specific reception projects** and services (victims of THB, LGBTIQ+, single women, victims of violence).
- Carried out info provision tasks.
- **Defined basic tools and SOPs for data collection on vulnerabilities** in cooperation with the Social Civil Servant
- Prepared individual reports for referral to second line reception projects.
- Carried out activities of **community mediation with migrant communities** showing at reception offices.
- **Served as focal point for reception managers providing specific legal advice and orientation** for psychosocial assistance.
- **Liaised with all actors involved during disembarkation events** in order to ensure info sharing on vulnerabilities/special needs identified at the point of registration
- **Development and implementation of operational tools for data collection** to be shared with local and central government offices for an efficient data analysis, e.g. SGA and SUAA.
- **Identify and propose feasible solutions and improvement** to existing practices and workflows.
- Work in cooperation with other EUAA resources deployed to other immigration offices, including police and determining authorities
- Conduct **legal research, offer legal advice and review documents in reception and asylum-related areas**, e.g. centre regulations, procedural and substantial matters, EU and national legal framework and officials acts.
- **Upon request of the Head of Office, delivered capacity building and training sessions to Office-assigned staff and reception managers on relevant matters**, e.g. use of tools, vulnerability management and monitoring activities.

31/05/2021 – 15/10/2022 Pisa, Italy

TRAINING AND PROJECT SUPPORT OFFICER - TRAININGS FOR EU INSTITUTIONS SANTANNA SCHOOL OF
ADVANCED STUDIES

- **Supported the coordination, organisation and delivery of specific trainings to EU staff deployed to high-risk countries** (e.g. HEAT courses, Psychosocial approach displacement in cooperation with IOM / September 2021)
- **Provided organisational support to the implementation of Training the Trainers (ToT) modules in the framework EUCTI and EUPCST programmes - human rights modules.**
- Supported the participants throughout the process - from application to participation
- **Hold introductory/wrap-up/final sessions** in order to **ensure relevance to the learning process**, in terms of set objectives, results and sequencing of topics
- Provided support to **Scenario Analysis for experiential Training.**
- Performed **quality assurance monitoring tasks and serve as contact point between the participants, the trainers and the course director.**

- **Contributed to the improvement of compliance with information collection system and reporting activities.**
- Assisted the **organisation and logistics** before, during and after the course (i.e. analysis of costs, needs assessment, feasibility)
- Drafted **statistical and final reports based on feedback** collected from participants through a **qualitative/quantitative methodology**
- Drew up **recommendations for possible adjustments** (cycle of continuous improvement model)
- Cured relations with **service providers**, i.e. accommodation, restaurants, transportation
- Performed **administrative tasks and backoffice**
- **Liaised with different offices** of the Scuola - Training Division, Administration Office, etc.

30/04/2020 – 31/05/2021 Floriana, Malta

VULNERABILITY ASSISTANT EUAA (FORMERLY EASO) - FIELD OPERATIONS

- Conducted **vulnerability assessments of asylum seekers/refugees in reception centres and in administrative detention** on behalf of EASO supporting the national Agency for the Welfare of Asylum Seekers.
- Supported the **implementation of a referral system** for the identification/take-charge of vulnerable persons/ persons with special need as per CEAS
- Contributed to the **establishment of a new measure** within EASO operations in Malta supporting the field coordination - **needs assessment, implementation, monitoring and evaluation, re-orientation.**
- Appointed as **Focal Point** for referral of cases to the national International Protection Agency requiring the application of **Special Procedural Guarantees** within the asylum process – delivered training sessions on vulnerability and international protection to peer-colleagues.
- Contributed to the **drafting and development of working tools**, i.e. Special Needs Vulnerability Assessment Tool, Screening Tool, Referral Tool and Statistical Recording Tool, and manual of procedures/operational instructions.
- Assisted the team coordination in **liaising with the stakeholders involved, in establishing operational procedures** - support staff and social workers in the reception centres.
- Worked in **complex field operations environment**, including detention facilities, in coordination with different stakeholders under strict security measures and protocols agreed with the EASO Security Team.

02/08/2019 – 29/04/2020 Floriana, Malta

CASEWORKER - REFUGEE STATUS DETERMINATION EASO (EUROPEAN ASYLUM SUPPORT OFFICE) - FIELD OPERATIONS

- **Conducted substantive interviews and drafted opinion on applications for international protection** on behalf of EASO supporting the national International Protection Agency.
- Researched on COI, relevant case-law and guidelines in relation to specific cases/nationalities/claims.
- Supported activities of **registration and Dublin-cases processing** (based on needs).
- Performed tasks of supervision, collection and update of **statistical tools and data.**
- Contributed to writing **standard operational procedures** for the team.
- Working languages: English, French (occasionally)
- **Worked in complex field operations environment, including detention facilities, in coordination with different stakeholders (i.e. law-enforcement authorities, state officials and agency officers) under strict security measures and protocols agreed with the EASO Security Team.**

31/12/2016 – 03/12/2018 Napoli, Italy

LEGAL CASE OFFICER/RECEPTION OFFICER LESS ONLUS - SPRAR NAPOLI

- **Provided legal support to asylum seekers/refugees in asylum-related procedures**, i.e. registration, personal interview preparation, appeal, COI research, referral of vulnerable cases (i.e. medical needs, THB, psychosocial needs)
- **Assessed applicants' vulnerabilities and special needs** and referred them to specific reception projects and services (victims of THB, LGBTIQ+, single women, victims of violence)
- **Managed and coordinated two reception centres**
- **Provided psycho-social, vocational orientation and tailored individual/group info provisions** on rights and access to services to the population of concern
- **Liaised with local entities, including governmental and non-governmental actors** in order to ensure access to protection/integration services as foreseen by national legislation.
- Participated in the organisation of awareness-raising events at the local level
- **Represented the organisation at coordination tables with local stakeholders and delivered training sessions** to different audience (school and University students, professionals working in the asylum/migration context)
- **Attended specific professional upskilling activities on legal protection and management of vulnerabilities/ special needs in reception**

30/09/2017 – 30/12/2017 Napoli, Italy

INTERN - LEGAL CASE OFFICER/RECEPTION OFFICER LESS IMPRESA SOCIALE ONLUS - SPRAR NAPOLI

- **Supported the legal staff in running a weekly legal help desk** open to migrant people and refugees (e.g conducting intake interviews, collecting personal information, providing legal aid, etc.)
- **Referred persons of concerns based on specific needs and vulnerability screening** by networking with other organisations and institutions at the local level
- **liaised with community-based projects** with a focus on migration
- collected info for University final dissertation on asylum and reception

● EDUCATION AND TRAINING

31/01/2019 – 06/05/2020 PISA, Italy

MASTER IN HUMAN RIGHTS AND CONFLICT MANAGEMENT (I LEVEL MASTER) Sant'Anna School of Advanced studies

- International Humanitarian Law, **International Peace Keeping and Peace Building Operations, International Humanitarian Operations**, Human Rights Law, **Conflict Studies**, Project Development.
- Received training on Developing personal skills, including **First Aid, Personal security, Stress Management, Mission preparedness**

Address Piazza Martiri della Libertà, 33, PISA, Italy

30/09/2014 – 26/04/2017 Napoli, Italy

MASTER'S DEGREE IN "RELATIONS AND INSTITUTIONS OF AFRICA AND ASIA" (LM-52) Università "L'Orientale" di Napoli

- Africa in the International Context, Development, World Politics, Postcolonial Studies, Local Development in Africa *amongst others*
- Thesis subject: Refugee law

Address Via Chiatamone, 61/62, Napoli, Italy | **Final grade** 30L/30

30/06/2015 – 30/12/2015 Sao Paulo, Brazil

STUDY MOBILITY PROGRAMME Universidade Sao Paulo

Address Cidade Universitária, Butantã, São Paulo, Sao Paulo, Brazil

30/09/2010 – 11/12/2013 Roma, Italy

BACHELOR DEGREE IN ORIENTAL STUDIES (L-11) Università "La Sapienza" di Roma

- Chinese language, History of Asia and Middle East
- Chinese language intensive course at **Beijing Foreign Languages University Pechino, RPC from February to May 2013.**

Address Piazzale Aldo Moro, Roma, Italy | **Final grade** 30L/30

● DIGITAL SKILLS

Microsoft Office | Social Media | Handling information and content | Analysis and evaluation of information | Promotional Content Writing

● VOLUNTEERING

31/03/2016 – 28/02/2017 Ex-OPG Occupato "Je so' Pazzo"

Volunteer

- Supported the **legal help-desk** form migrant population, Contributed to the organisation of **awareness and advocacy campaigns**, participated in **monitoring activities** on the local reception system of asylum seekers/ refugees, e.g. LasciateCIEntrare March-April 2016.

30/11/2012 – 31/08/2015 Jandira Onlus, Roma, Italia - Jandira, SP, Brasile

Volunteer

- **Abroad experience from May-August 2014 and occasionally from July - December 2015:** supported **Caritas Sao Francisco Staff in Jandira (BRA)** in carrying out their activities of project management, access to schooling of children and adolescents living in the "favela" of Jandira, assistance to poorer families; drafted weekly reports on the progression of the projects.

● LANGUAGE SKILLS

ITALIAN, mother tongue

- **ENGLISH** (proficient in all dimensions, C1 CEFR - used English as main language in both academic and professional contexts)
- **SPANISH** (proficient in all dimensions - C1)
- **PORTUGUESE** (proficient in all dimensions - C1)
- **FRENCH** (upper intermediate - B2)
- **GERMAN** (advanced - C1)
- **MANDARIN** (lower intermediate)

● DELIVERY OF TRAININGS AND SEMINARS

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- **4 December 2018**, invited to hold a **seminar** on reception, cultural mediation and refugee law, by Professor F. Palombino - Course of International Law at University Federico II, Naples, Italy.
- **2017-2018**, Prepared visual and info materials, developed contents and held **seminars at Universita L'Orientale di Napoli** on asylum law in Italy, legal support to asylum seekers/refugees and reception, on behalf of **LESS Onlus**, and addressed to students of the course of International Protection of Migrants.
- **2017-2018**, held training sessions to asylum/reception officers and cultural mediators on specific aspects of asylum procedures and social protection on behalf of **LESS Onlus in the implementation of AMIF-funded activities**. Prepared power-points and material to be used and circulated among the participants.
- **2017-2018**, participated in several **ERASMUS + initiatives on behalf of LESS Onlus** by organising group discussions and alternative learning activities addressed to secondary school students from the province of Naples and other EU countries with a focus on refugee law and migration.
- **2017-2018**, designed and delivered sessions on cultural mediation and asylum law to cultural mediators attending a **training course at GESFOR, Ente di Formazione, Pozzuoli, Naples, Italy**.

● CONTINUOUS PROFESSIONAL DEVELOPMENT

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- **From September 2019 to now**, completed several **EUAA training** modules on: I) "**Trafficking in Human Beings**", online - webinar, Malta; II) "**Reception**", online - webinar, Malta; III) "**Interviewing Vulnerable Applicants**", online - webinar, Malta; IV) "**Caseworker Module, Inclusion, Exclusion, Evidence Assessment, Interview Techniques in the RSD**", online modules and one week of in-person sessions, Malta - Cyprus; **Conflict Management in Reception**, online modules and F2F session in Rome, **V Gender Based Violence and Migration**, online module and F2F session.
- 19-20 July 2022, **Training on Intercultural Awareness, at Cligendael Institute, the Hague, The Netherlands**.
- **2nd - 3rd July 2019, Outdoor Training on Personal security in Emergency Situations**, held by **Folgore Airborne Brigade, in Livorno (Italy)**, as part of the Master in Human Rights and Conflict Management, Sant'Anna School of Advanced Studies, Pisa.
- **March 2018, Training Course "Volunteer mentors of unaccompanied minors"**, CIDIS Onlus and the Italian Authority for Children and Adolescents within the program "Never Alone" Caserta, Italy Training Course.
- **April 2017 - October 2017, Training Course "Operational management of psycho-social vulnerabilities in reception programs for asylum seekers and refugees"** **FAMI / WeCare - Fondo Asilo, Migrazione e Integrazione 2014 - 2020** and LESS Impresa Sociale Onlus, Naples (Italy).

● PUBLICATIONS

2018

“Mancato Accesso alla Procedura di Asilo in Grecia e Assenza di un Ricorso Effettivo” [eng. Failure of Access to the Asylum Procedure in Greece and Absence of an effective Remedy]

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Giurisprudenza Italiana, Ap. 2018, pp. 833-834

2018

“Trattenimento Di Stranieri Negli Hotspot Greci Ed Entrata in Vigore Della ‘Dichiarazione UE-Turchia.” [eng. Detention of migrants in hotspots and entry into force of EU-Turkey Declaration]

Giurisprudenza Italiana, Mar. 2018, pp. 556–558

● LEGAL CONSENT AND GDPR

In compliance with the Italian legislative Decree no. 196 dated 30/06/2003 and the EU regulation 2016/679, I hereby authorise you to use and process my personal details contained in this document.

PISA 30.07.2024