



## ABOUT ME

Human Rights and Migration Expert, with professional background in Italy and abroad - with specific experience in field operations, training delivery, capacity building and project management - holding P.IVA

## WORK EXPERIENCE

16/10/2022 – CURRENT Valletta, Malta

**RECEPTION EXPERT FOR EUAA - EXTERNAL CONSULTANT** EUROPEAN ASYLUM AGENCY - MALTA,  
DEPLOYED IN ITALY, FLORENCE

- Based in **Reception Unit of Florence Prefecture Italy**, since October 2022.
- Supported local and regional reception authorities under the Department of Civil Liberties and Immigration Mol.
- **Provided advice accordingly with a view of strengthening procedures and promoting capacity building activities** within the Office itself and among Reception Managers.
- Supported the Office with **collecting, elaborating and processing statistical data** concerning the management of the asylum or reception information system, implemented at local level in order to identify challenges, design corrective actions, enhance reliability and accuracy of data.
- **Liaised and networked with other regional actors** to settle operational setups and best solutions to accommodate IP seekers and enhance **local governance on migration and asylum**.
- Ensured **logistical coordination of reception managers, drivers and other actors involved during transfer procedures of migrants** from disembarkation area, e.g. Hotspots and Hubs.
- Provided support to **local reception authorities and immigration police during NGO disembarkation events** occurring in the region – onsite support for drafting of lists, logistical arrangements, communication flows and protection case referral, or remote support.
- Personally carried out **monitoring activities of reception shelters and facilities on behalf of the Prefecture as to assess compliance with tender-established obligations, CEAS quality standards and well-established human rights provisions. Drafted full information reports with objections, best practices and recommendations**,
- Conduct **vulnerability and special needs assessments/screenings** for early identification, prioritised and referred cases to specific reception projects, services and/or second line reception systems, e.g. victims of THB, LGBTIQ+, single women, victims of violence, UAMs.
- Supported the **establishment of fairer, effective referral systems for the handling of persons with vulnerabilities and special needs** – i.e. tables on vulnerabilities, memoranda of understanding with local institutional and non-institutional actors, age assessment procedures.
- Carried out **info provision sessions and community mediation to IP seekers and refugees** showing up at the local Office asking for support on asylum and reception related matters.
- Served as **focal point for reception managers providing specific legal, logistical advice and orientation for appropriate case management** and relevant legal issues.
- Work in cooperation with other EUAA resources deployed to other immigration offices, including police and IP determining authorities.
- Provided **advice and support onsite to other regional reception offices** – data management, improvement of reception and asylum related workflows.
- Conducted **legal research, offered legal advice, reviewed information notes and strategic analysis in reception-related areas** (centre regulations, procedural and substantial matters, EU and national legal framework and officials acts)
- Upon request, **delivered capacity building and training sessions to Office-assigned staff and reception managers on relevant matters**, e.g. use of tools, vulnerability management and monitoring activities, in Florence and other Prefectures in the Region (PISA, AREZZO, SIENA, GROSSETO, PISTOIA).
- Mentored new permanent and temporary staff in the Office.

**Address** MTC Block, Winemakers Wharf Grand Harbour, Valletta MRS 1917 Malta, Valletta, Malta

## TRAINING AND PROJECT SUPPORT OFFICER - TRAININGS FOR EU INSTITUTIONS SANTANNA SCHOOL OF ADVANCED STUDIES

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- **Supported the coordination, organisation and delivery of specific trainings to EU staff deployed to high-risk countries (e.g. HEAT courses, Psychosocial approach displacement in cooperation with IOM / September 2021)**
- **Provided organisational support to the implementation of Training the Trainers (ToT) modules in the framework EUCTI and EUPCST programmes - human rights modules.**
- Supported the participants throughout the process - from application to participation
- **Held introductory/wrap-up/final sessions** in order to **ensure relevance to the learning process**, in terms of set objectives, results and sequencing of topics
- Provided support to **Scenario Analysis for experiential Training.**
- Performed **quality assurance monitoring tasks and serve as contact point between the participants, the trainers and the course director.**
- **Contributed to the improvement of compliance with information collection system and reporting activities.**
- Assisted the **organisation and logistics** before, during and after the course (i.e. analysis of costs, needs assessment, feasibility)
- Drafted **statistical and final reports based on feedback** collected from participants through a **qualitative/quantitative methodology**
- Drew up **recommendations for possible adjustments** (cycle of continuous improvement model)
- Cured relations with **service providers**, i.e. accommodation, restaurants, transportation
- Performed **administrative tasks and backoffice**
- **Liaised with different offices** of the Scuola - Training Division, Administration Office, etc.

30/04/2020 – 31/05/2021 Floriana, Malta

## PROTECTION OFFICER - MIGRATION EUAA (FORMERLY EASO) - FIELD OPERATIONS

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- Conducted **vulnerability assessments of asylum seekers/refugees in reception centres and in administrative detention** on behalf of EASO supporting the national Agency for the Welfare of Asylum Seekers.
- Supported the **implementation of a referral system** for the identification/take-charge of vulnerable persons/ persons with special need as per CEAS
- Contributed to the **establishment of a new measure** within EASO operations in Malta supporting the field coordination - **needs assessment, implementation, monitoring and evaluation, re-orientation.**
- Appointed as **Focal Point** for referral of cases to the national International Protection Agency requiring the application of **Special Procedural Guarantees** within the asylum process – delivered training sessions on vulnerability and international protection to peer-colleagues.
- Contributed to the **drafting and development of working tools**, i.e. Special Needs Vulnerability Assessment Tool, Screening Tool, Referral Tool and Statistical Recording Tool, and manual of procedures/operational instructions.
- Assisted the team coordination in **liaising with the stakeholders involved, in establishing operational procedures** - support staff and social workers in the reception centres.
- Worked in **complex field operations environment**, including detention facilities, in coordination with different stakeholders under strict security measures and protocols agreed with the EASO Security Team.

01/08/2019 – 30/04/2020 Floriana, Malta

## ASYLUM OFFICER - REFUGEE STATUS DETERMINATION EASO (EUROPEAN ASYLUM SUPPORT OFFICE) - FIELD OPERATIONS

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- **Conducted substantive interviews and drafted opinion on applications for international protection** on behalf of EASO supporting the national International Protection Agency.
- **Researched on COI, relevant case-law and guidelines** in relation to specific cases/nationalities/claims.
- Supported activities of **registration and Dublin-cases processing** (based on needs).
- Performed tasks of supervision, collection and update of **statistical tools and data.**
- Contributed to writing **standard operational procedures** for the team and the national authorities.
- **Carried out research on specific asylum matters.**
- Working languages: English, French (occasionally)
- **Worked in complex field operations environment, including detention facilities, in coordination with different stakeholders (i.e. law-enforcement authorities, state officials and agency officers) under strict security measures and protocols agreed with the EASO Security Team.**

30/09/2017 – 30/12/2017 Napoli, Italy

## INTERN - LEGAL CASE OFFICER/RECEPTION OFFICER LESS IMPRESA SOCIALE ONLUS - SPRAR NAPOLI

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- **Supported the legal staff in running a weekly legal help desk** open to migrant people and refugees ( e.g conducting intake interviews, collecting personal information, providing legal aid, etc.)
- **Referred persons of concerns based on specific needs and vulnerability screening** by networking with other organisations and institutions at the local level
- **Liaised with community-based projects** with a focus on migration
- Collected info for University final dissertation on asylum and reception

01/01/2017 – 03/12/2018 Napoli, Italy

## PROTECTION AND RECEPTION OFFICER [LEGAL] LESS ONLUS - SPRAR NAPOLI

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- Provided **legal support to asylum seekers/refugees in asylum-related procedures**, i.e. registration, personal interview preparation, appeal, COI research, referral of vulnerable cases (i.e. medical needs, THB, psychosocial needs)
- **Assessed IP applicants' vulnerabilities and special needs and referred them to specific reception projects and services** (victims of THB, LGBTIQ+, single women, victims of violence).
- **Managed and coordinated two second-line reception centres**, i.e. site management, control of quality standards of reception conditions.
- Contributed **to making standard operational procedures more uniform** and effective within the organisation and according to CEAS.
- Provided **psycho-social, vocational orientation and tailored individual/group info provision sessions on rights and access to protection services** to the population of concern.
- Performed tasks of **language and cultural mediation**.
- **Liaised with local stakeholders, including governmental and non-governmental actors** in order to ensure access to protection/integration services as foreseen by national legislation.
- Participated in the organisation of **human rights and migration awareness-raising events at the local level**.
- **Represented the organisation at local coordination meetings** with local stakeholders.
- **Designed and delivered training sessions to different audience** (school and University students, professionals working in the asylum/migration context) on asylum and reception related topics, i.e. asylum procedures and CEAS, cultural mediation in asylum and reception of vulnerable applicants.
- **Delivered training and info provision sessions to centre residents** on relevant matters, i.e. rights and access to services and Italian language.
- Attended specific professional upskilling activities on legal protection and management of vulnerabilities/special needs in reception.
- **Published two article notes on law journal "Giurisprudenza Italiana" commenting on decisions of the EU Court of Human Rights** concerning access to asylum and reception ref. *Giurisprudenza Italiana*, Ap. 2018, pp. 833-834 and ref. *Giurisprudenza Italiana*, Mar. 2018, pp. 556-558.

## ● EDUCATION AND TRAINING

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31/01/2019 – 06/05/2020 PISA, Italy

### MASTER IN HUMAN RIGHTS AND CONFLICT MANAGEMENT (I LEVEL MASTER) Sant'Anna School of Advanced studies

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- International Humanitarian Law, **International Peace Keeping and Peace Building Operations, International Humanitarian Operations, Human Rights Law, Conflict Studies**, Project Development.
- Received training on Developing personal skills, including **First Aid, Personal security, Stress Management, Mission preparedness**
- **Final dissertation - Human rights law, Refugees Law and Conflict Analysis**

**Address** Piazza Martiri della Libertà, 33, PISA, Italy

30/09/2014 – 26/04/2017 Napoli, Italy

### MASTER'S DEGREE IN "RELATIONS AND INSTITUTIONS OF AFRICA AND ASIA" (LM-52) Università "L'Orientale" di Napoli

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- Africa in the International Context, Development, World Politics, Postcolonial Studies, Local Development in Africa *amongst others*
- Thesis subject: Refugee law

**Address** Via Chiatamone, 61/62, Napoli, Italy | **Final grade** 30L/30

30/06/2015 – 30/12/2015 Sao Paulo, Brazil

**STUDY MOBILITY PROGRAMME** Universidade Sao Paulo

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**Address** Cidade Universitária, Butantã, São Paulo, Sao Paulo, Brazil

30/09/2010 – 11/12/2013 Roma, Italy

**BACHELOR DEGREE IN ORIENTAL STUDIES (L-11)** Università "La Sapienza" di Roma

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- Chinese language, History of Asia and Middle East
- Chinese language intensive course at **Beijing Foreign Languages University Pechino, RPC from February to May 2013.**

**Address** Piazzale Aldo Moro, Roma, Italy | **Final grade** 30L/30

## ● **DIGITAL SKILLS**

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Microsoft Office | Social Media | Handling information and content | Analysis and evaluation of information | Promotional Content Writing

## ● **VOLUNTEERING**

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31/03/2016 – 28/02/2017 Ex-OPG Occupato "Je so' Pazzo"

**Volunteer**

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- Supported the **legal help-desk** for migrant population, Contributed to the organisation of **awareness and advocacy campaigns**, participated in **monitoring activities** on the local reception system of asylum seekers/ refugees, e.g. LasciateCIEntrare March-April 2016.

30/11/2012 – 31/08/2015 Jandira Onlus, Roma, Italia - Jandira, SP, Brasile

**Volunteer**

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- **Abroad experience from May-August 2014 and occasionally from July - December 2015:** supported **Caritas Sao Francisco Staff in Jandira (BRA)** in carrying out their activities of project management, access to schooling of children and adolescents living in the "favela" of Jandira, assistance to poorer families; drafted weekly reports on the progression of the projects.

## ● **LANGUAGE SKILLS**

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**ITALIAN, mother tongue**

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- **ENGLISH** (proficient in all dimensions, C1 CEFR - used English as main language in both academic and professional contexts
- **SPANISH** (proficient in all dimensions - C1)
- **PORTUGUESE** (proficient in all dimensions - C1)
- **FRENCH** (upper intermediate - B2, C1)
- **GERMAN** (advanced - B2)
- **MANDARIN** (lower intermediate)

## ● **DELIVERY OF TRAININGS AND SEMINARS**

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- **Workshops on Migration Law, Human Rights and International Protection** - addressed to secondary school students (3 sessions of 2 hours) - I.T.I.S. G. Galilei, Carrara (MS) - (March 2025)
- June 2024, 6 session on **Monitoring Activities in Reception Centres based on national guidelines** - addressed to Civil Servants of Prefettura di Firenze and delivered upon request of the Vicar and Head of Immigration Office.
- **Training session on "Cultural Awareness at Work" addressed to the participants of "OSCE Talent Acquisition Programme"** at Sant'Anna School of Advanced Studies (October 2024), **Training session on "Reporting Techniques"** addressed to the students of the Master in Human Rights and Conflict Management at Sant'Anna School of Advanced Studies (June 2022)
- **2017-2018**, designed and delivered sessions on cultural mediation and asylum law to cultural mediators attending a **training course at GESFOR, Ente di Formazione, Pozzuoli, Naples, Italy.**

- **4 December 2018**, invited to hold a **seminar** on reception, cultural mediation and refugee law, by Professor F. Palombino - Course of International Law at University Federico II, Naples, Italy.
- **2017-2018**, participated in several **ERASMUS + initiatives on behalf of LESS Onlus** by organising group discussions and alternative learning activities addressed to secondary school students from the province of Naples and other EU countries with a focus on refugee law and migration.

## CONTINUOUS PROFESSIONAL DEVELOPMENT

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- **From September 2019 to December 2024**, completed several **EUAA training** modules on: **I) "Trafficking in Human Beings"**, online - webinar, Malta; **II) "Reception"**, online - webinar, Malta; **III) "Interviewing Vulnerable Applicants"**, online - webinar, Malta; **IV) "Caseworker Module, Inclusion, Exclusion, Evidence Assessment, Interview Techniques in the RSD"**, online modules and one week of in-person sessions, Malta – Cyprus; **V) Conflict Management in Reception**, online modules and F2F session in Rome; **VI) Gender Based Violence and Migration**, online module and F2F session.
- 19-20 July 2022, **Training on Intercultural Awareness**, at Cligendael Institute, the Hague, The Netherlands.
- **2<sup>nd</sup> - 3rd July 2019, Outdoor Training on Personal security in Emergency Situations**, held by **Folgore Airborne Brigade, in Livorno (Italy)**, as part of the Master in Human Rights and Conflict Management, Sant'Anna School of Advanced Studies, Pisa.
- **March 2018, Training Course "Volunteer mentors of unaccompanied minors"**, CIDIS Onlus and the Italian Authority for Children and Adolescents within the program "Never Alone" Caserta, Italy Training Course.
- **April 2017 - October 2017, Training Course "Operational management of psycho-social vulnerabilities in reception programs for asylum seekers and refugees"** **FAMI / WeCare - Fondo Asilo, Migrazione e Integrazione 2014 - 2020** and LESS Impresa Sociale Onlus, Naples (Italy).

## PUBLICATIONS

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2018

**"Mancato Accesso alla Procedura di Asilo in Grecia e Assenza di un Ricorso Effettivo"** [eng. Failure of Access to the Asylum Procedure in Greece and Absence of an effective Remedy]

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Giurisprudenza Italiana, Ap. 2018, pp. 833-834

2018

**"Trattenimento Di Stranieri Negli Hotspot Greci Ed Entrata in Vigore Della 'Dichiarazione UE-Turchia."** [eng. Detention of migrants in hotspots and entry into force of EU-Turkey Declaration]

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Giurisprudenza Italiana, Mar. 2018, pp. 556-558

## LEGAL CONSENT AND GDPR

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**In compliance with the Italian legislative Decree no. 196 dated 30/06/2003 and the EU regulation 2016/679, I hereby authorise you to use and process my personal details contained in this document.**

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