

Professional experience

Date	Sep 2024 - current
Position	PhD Student in Management
Name of organization	Scuola Superiore Sant'Anna, Pisa
Website	https://www.santannapisa.it/it
Date	Sep 2022 - Sep 2024
Position	Research fellow
Name of organization	Department of Biomedical Sciences for Health - University of Milan
Website	https://head.unimi.it/
Date	Jul 2021 - Aug 2022
Position	Junior researcher
Name of organization	Department of Biomedical Sciences for Health - University of Milan
Website	https://head.unimi.it/
Date	Feb 2021 - Jul 2021
Position	Junior Financial Analyst (internship)
Name of organization	Viatrix
Date	Jun 2019 - Aug 2019
Position	Junior Financial Analyst (internship)
Name of organization	Sealed Air Corporation

**Other
professional experience**

Date	May 2025 - Current
Position	Editorial Assistant
Name of organization	Sage Journals - Health Service Management Research (HSMR)
Website	https://us.sagepub.com/en-us/nam/journal/health-services-management-research#editorial-board
Date	Mar 2022 - Current
Position	Editorial Coordinator for AHEAD series
Name of organization	Department of Biomedical Sciences for Health - University of Milan
Website	https://libri.unimi.it/index.php/ahead/index
Date	Jan 2022 - Current
Position	Expert Judge for annual UNIVANTS of Healthcare Excellence Awards
Name of organization	EHMA - European Health Management Association
Website	https://www.univantshce.com/int/en/home.html

Education

Date	May 27/31st 2024
Title of qualification	Bibliometrix: Science Mapping - Summer School 2024
Name of organization	Academic spin-off K-Synth and the Department of Excellence of Economic Sciences and Statistics of the University of Naples Federico II
Date	Oct 20/23rd 2023
Title of qualification	Research methodology school
Name of organization	SIDREA - Italian Society of Accounting and Business Economics Professors
Thesis title	
Advisor	Sep 2020 - Jul 2022 MSc in Management of Healthcare Sector and life-science companies University of Milan
Date	“Do PDTAs make a difference in the clinical governance of health professionals? - Evidence from the literature and operational proposals for the drafting of PDTAs for chronic diseases”
Title of qualification	Federico Lega, Ph.D.
Name of organization	
Thesis title	
Advisor	Sep 2017 - Jul 2020 BS in Management and Business administration Bocconi University “Systematic review of Chronic Care Models in Italy: from theory to practice” Valeria Tozzi, Ph.D

Teaching experience

Date	2025, Settembre-Dicembre (52,5 ore totali di formazione)
Lesson’s title	Le Case della Comunità: dalla valutazione alla performance
Degree/Master	Corso di formazione manageriale PNRR M6 C2 - 2.2 c
University	Scuola Superiore Sant’Anna, Pisa
Date	FAD, 6 ore di formazione
Lesson’s title	Come si valuta un PDTA (obiettivi, indicatori di processo e di esito), come costruire e gestire un audit)
Degree/Master	Corso di formazione per Coordinatori AFT
Organization	FORMAS
Date	2024/2025, 2023/2024
Course	Organization of health services, principles and professional responsibilities SECS-P/10
Degree/Master	Degree in Medical radiology techniques, imaging and radiotherapy
University	IEO (European Institute of Oncology)

Academic year	2024/2025, 2023/2024
Course	Economics and Business Management
Degree/Master	Master's degree course in nursing and midwifery sciences
University	Humanitas University
Academic year	2025, 17 Febbraio
Lezione	La segmentazione della popolazione e la costruzione dei PDTA ed il ruolo delle reti cliniche
Degree/Master	Corso di formazione manageriale PNRR M6 C2 - 2.2 c
University	Università degli Studi di Milano
Date	2024, 25 Gennaio
Lezione	Dalla programmazione alla gestione del cambiamento in sanità
Degree/Master	Corso di Rivalidazione per Direttori di Struttura Complessa
University	Polis Lombardia
Date	2022/2023
Course	Healthcare Management
Degree/Master	Master and Specialization Course in Pharmacovigilance: safety monitoring, risk management, quality assurance in the digital health era
University	University of Milan
Date	2022/2023
Course	Principles & tools of business economics applied to the social-health sector
Degree/Master	Master's Degree Course in Rehabilitation Sciences
University	University of Milan
Conferences	
Date	Dec 9/10th, 2024
Title	AIES (Italian Health Economics Association) 2024 Annual Conference
Location	Naples (NA), Italy
Paper's title	<i>Big Data Analytics to support administrative services in healthcare: a bibliometric analysis and systematic literature review</i>
Co-author(s)	Francesca Ferrè, Ph.D., Anna Prenestini, Ph.D.
Date	Jun 6/8th, 2024
Title	EHMA (European Health Management Association) Conference 2024
Location	Bucharest, Romania
Paper's title	<i>Collaborative practices between General Practitioners and secondary care specialists: a review of barriers and enablers</i>
Co-author(s)	Lega Federico, Ph.D., Francesca Ferrè, Ph.D.

	Date Title Location Paper's title Co-author(s)	May 23/24th, 2024 XI workshop of "Azienda Pubblica" and "Mecosan" journals Rome (RM), Italy <i>Service models in laboratory medicine: an analysis of organizations cases</i> Michele Cusmai, Dr., Lega Federico, Ph.D., Francesca Ferrè, Ph.D.
	Date Title Location Paper's title Co-author(s)	Sep 5/6th, 2023 AIES (Italian Health Economics Association) 2023 Annual Conference Rome (RM), Italy <i>Gatekeeping as a critical function in healthcare governance: how decision-makers can choose wisely</i> Lega Federico, Ph.D.
Congresses		
	Date Congress Role Speech title	Dec 2024, 3rd Impatto dell'intelligenza artificiale (IA) sui processi di governance in sanità Speaker L'IA nella sanità territoriale: un driver per la medicina di iniziativa
Language skills		Italian - mother tongue English - fluent (C1) Spanish - basic/scholastic French - basic/scholastic
IT skills		ECDL Full Standard certified - excellent knowledge of the Microsoft Office package (Word, Excel, PowerPoint, Teams) Qualified in Citrix Workspace Qualified in webinar and document-sharing platforms Knowledge of the statistical software R and Bibliometrix Basic knowledge of the Python programming language
Publications		
	International Journal	Buijs E, Maggioni E, Mazziotta F, Lega F, Carrafiello G. Clinical impact of AI in radiology department management: a systematic review. Radiol Med. Published online September 7, 2024. doi:10.1007/s11547-024-01880-1 Amigoni F, Lega F, Maggioni E. Insights into how universal, tax-funded, single payer health systems manage their waiting lists: A review of the literature. Health Services Management Research. 2023;0(0). doi:10.1177/09514848231186773

National Magazine	Bergamaschi, M., Castellini, G. C., Lega, F., Maggioni, E., & Violi, F. (2025). Il DM77 nell'Azienda USL-IRCCS di Reggio-Emilia: tra passato, contingenze e progettualità future. <i>Mecosan - Management Ed Economia Sanitaria - Open Access</i>, (129). https://doi.org/10.3280/mesa2024-129oa18726 Lega, F., Maggioni, E., & Cusmai, M. G. (2024). I modelli di servizio nella Medicina di Laboratorio. <i>Zenodo</i>. https://doi.org/10.5281/zenodo.13152164 F. Lega, E. Maggioni, M. Cusmai. June 2023. Make or buy per il laboratorio. <i>Progettare per la sanità</i>. pp. 32-35. Edra Edizioni. E. Maggioni. December 2022. I PDTA come leva strategica: un nuovo approccio. <i>Progettare per la sanità</i>. pp. 20-23. Edra Edizioni. F. Lega, E. Maggioni. December 2021. Le Case della Comunità a servizio dei pazienti cronici. <i>Progettare per la sanità</i>. pp. 20-23. Edra Edizioni.
Book	Buijs, E. F. M., Maggioni, E., Mazziotta, F., Lega, F., & Carrafiello, G. (2024). <i>Artificial Intelligence: Why and How It Is Revolutionizing Healthcare Management</i>. Emerald Publishing. doi: 10.1108/9781835494684
Chapters in international books	Lega, F., Maggioni, E. (2023). Principles of Global Health Project Management. In: Raviglione, M.C.B., Tediosi, F., Villa, S., Casamitjana, N., Plasència, A. (eds) <i>Global Health Essentials. Sustainable Development Goals Series</i>. Springer, Cham. https://doi.org/10.1007/978-3-031-33851-9_88 Maggioni E. Customer satisfaction. In: <i>Elgar Encyclopedia of Healthcare Management</i>. Edward Elgar Publishing; 2023:301-302. doi:10.4337/9781800889453.ch103 Maggioni E. Turf wars. In: <i>Elgar Encyclopedia of Healthcare Management</i>. Edward Elgar Publishing; 2023:189-191. doi:10.4337/9781800889453.ch68 Maggioni E. Digital therapeutics. In: <i>Elgar Encyclopedia of Healthcare Management</i>. Edward Elgar Publishing; 2023:33-35. doi:10.4337/9781800889453.ch12 Maggioni, E. (2023), "Clinical Pathways as a Management Tool to Enhance Health Literacy", <i>Building and Improving Health Literacy in the 'New Normal' of Health Care (European Health Management in Transition)</i>, Emerald Publishing Limited, Bingley, pp. 61-67.

Chapters
in national books

Ferraris C. and Maggioni E. (2023). Capitolo 5 - Sanità integrativa. In L. Minetti; C. Ferraris; F. Lega; P. Locatelli; C. Sgarbossa; P. Previtali; D. De Cesare; M. Mazzeo; F. Sanguineti; G. Magnani; E. Maggioni, COME STA CAMBIANDO LA SANITA' LOMBARDA? Spunti e proposte operative di sistema. I risultati della 2° edizione del "Forum Sanità Lombarda Futura", Milano, Guerini e Associati.
https://forumsanitafutura.it/wp-content/uploads/2023/12/GueriniEAssociati_ComeStaCambiandoLaSanit_20231214172340-1.pdf

Maggioni, E. (2023). La spesa sanitaria nazionale. In N. Saraceni, G. Galliverti, & F. Lega, Market Access: Nuovi paradigmi manageriali e strumenti operativi per le imprese del Life Science (perché niente è più come prima). Collana AHEAD. Volume I. pp. 17-29. Milano: MilanoUP. ISBN 979-12-5510-017-1 (print). doi:<https://doi.org/10.54103/ahead.111>