

Seasonal school

InnovAction in health care: strategy, performance and data management

First edition

Target

This programme is designed for students (undergraduate, postgraduate and PHD) from various backgrounds who are interested in a future career in the field of data management, business and process reengineering, with a focus on health care. The programme allows ambitious young students to gain an introduction into the study of public service governance with a very practical approach based on case studies and innovative solution in the health care sector, considering also the recent pandemic events. This programme is a brilliant opportunity for participants to develop their experience of the subject in an inspiring academic environment.

TEACHING METHODOLOGIES

The IAC Seasonal School is a full online web-based programme. A mix of lecture-based and laboratory classes will be developed by professors and researchers. Participants will be actively engaged through a balanced mix of interactive theoretical lectures and simulations, debates and discussions on real case studies. Moreover, facilitators will be available in order to foster the interactions and improve the discussion during the lab classes. International and national researchers, managers and policy makers will join the discussion.

Schedule

Monday 16 nov 2020

InnovAction in public sector: the case of the health care system

Goals

Basic IntroAction

- * *Brief introAction of the IAC School*
- * Studying public health care sector: actors, values and tools
- * The case of the Italian healthcare System
- * Studying data and with data: data flow, database, data management
- * Basic of statistics in health care
- * Business game: fellow at work

KEY Speakers

Prof. Sabina Nuti, Dr. Federico Vola, Prof. Chiara Seghieri, Dr. Sara Barsanti

Tuesday 17 nov 2020

InnovAction in performance, data and evaluAction in health care

Goals

From InformAction to data

- * *The principles of the healthcare performance evaluation system*
- * *Data Visualization and reporting system*
- * *Regional comparisons of performance*
- * *Innovation in EvaluAction of performance*

KEY Speakers

Prof. Milena Vainieri, Dr. Federico Vola, Dr. Sara Barsanti

Wednesday 18 nov 2020

InnovAction in performance management in healthcare

Goals

From Data to People

- * *People and users' perspective from experience to outcome: PREMS and PROMS.*
- * *A case study of people engagement and evaluAction (Fondazione Monasterio)*
- * *People and users' perspective from experience to coproduction: ACTIVE ENGAGEMENT.*
- * *Business game: fellow at work*

KEY Speakers

Dr. Sabina De Rosis, Dr. Anna Maria Murante, Prof. Claudio Passino, Dr Quattrone

Thursday 19 nov 2020

InnovAction in decisions making process in healthcare

Goals

From People to Action

- * *Studying professionals in decision making process in complex system*
- * *Public service motivation in healthcare*
- * *Studying Innovation in public sector: finding new solution based on data and value based approach*
- * *Business game: fellow at work*

KEY Speakers

Dr. Nicola Bellè, Dr. Paola Cantarelli, Dr. Sabina De Rosis, Dr. Daniel Lungu

Friday 20 nov 2020

InnovAction in policy reforms in healthcare

Goals

From Action to Policy

- * *Resilience and pandemic crisis: implications for the healthcare system*
- * *Students meeting the institutions (discussion with public managers and professionals)*
- * *Final DiscussAction*

KEY Speakers

Prof. Milena Vainieri, Dr. Francesca Ferrè, Dr. Sara Barsanti

Program in details

Monday 16 nov 2020

InnovAction in public sector: the case of the health care system

SCHEDULE	NOTES	FACULTY
IntroduAction		
9.00 – 9.30	Brief introduction to SSSA and to the IAC school	Prof. Nuti – Dr. Barsanti
9.30 – 10.30	Studying public health care sector: actors, values and tools	Prof. Nuti
Break		
10.45-11.30	International healthcare system: an overview	Dr. Barsanti
Break		
11.45- 13.00	The case of the Italian healthcare System	Dr. Vola
13.00 – 14.00 Lunch and networking		
14.00-14.30	Questions time: 5 questions for performance evaluation system	Prof Vainieri
14.30-15.45	The principles of the healthcare performance evaluation system	Prof Vainieri
Break		
16.15-17.15	Studying data and with data: data flow and basic of statistics in health care.	Prof. Seghieri
17.15	Recap	Dr. Barsanti

Tuesday 17 nov 2020

InnovAction in performance, data and evaluAction in health care

SCHEDULE	NOTES	FACULTY
From InformAction to data		
9.00 – 10.00	The Performance Evaluation System (PES): futures and regional comparisons (Part I)	Dr. Vola
Break		
10.15 – 11.00	The Performance Evaluation System (PES): futures and regional comparisons (Part II)	Dr. Vola
Break		
11.15-12.00	Evaluation In ACTION: the healthcare pathways	Dr. Murante
12.00-13.00	Evaluation In ACTION: the case study of primary health care centers	Dr. Barsanti
13.00 – 14.00 Lunch and networking		
14.00-15.00	From Performance measurement to performance management	Prof. Vainieri
15.00-16.30	Role playing with PES using healthcare pathways (1)	Prof Vainieri Dr. Barsanti
16.30-17.00	Discussion	Dr. Barsanti- Prof Vainieri
17.15	Recap	Dr. Barsanti

Wednesday 18 nov 2020

InnovACTION in performance management in healthcare

SCHEDULE	NOTES	FACULTY
From Data to People		
9.00 – 9.40	Question time: 5 questions for patient and people engagement *	Dr. De Rosis - Dr. Barsanti
9.40 – 11.00	People and users' perspective from experience to outcome: PREMS and PROMS.	Dr. De Rosis
Break		
11.15-12.15	A case study of people engagement and evaluation PROMS	Dr. Pennucci
12.15-13.00	Discussion with professionals about PROMS (Fondazione Monasterio)	Prof. Passino- Dr. Quattrone
13.00 – 14.00 Lunch and networking		
14.00-15.00	People and users' perspective from experience to co-production: Mamma and Bea APP.	Dr. Murante
Break		
15.00-16.30	Working and Exercising with people perspectives: PREMS analysis and discussion (2)	Dr. Barsanti Dr. De Rosis
16.30-17.00	Discussion	Dr. Barsanti Dr. De Rosis
17.15	Recap	Barsanti

Thursday 19 nov 2020

InnovACTION in decisions making process in healthcare

SCHEDULE	NOTES	FACULTY
From People to Action		
9.00 – 9.40	Studying professionals in decision making process in complex system	Dr. Bellè - Dr. Cantarelli
9.40 – 11.00	Public service motivation and innovation in healthcare	Dr. Bellè - Dr. Cantarelli
Break		
11.15-12.00	Question time: 5 questions for Innovation in healthcare	Dr. Barsanti Dr. De Rosis
12.00-13.00	Studying Innovation in public sector: finding new solution based on data and value based approach (PART 1)	Dr. De Rosis
13.00 – 14.00 Lunch and networking		
14.00-15.00	Studying Innovation in public sector: finding new solution based on data and value based approach (PART 2)	Dr. Lungu
Break		
15.00-16.30	Working and Exercising with innovation perspectives: the role of professional in spreading the innovation (3)	Dr. Barsanti Dr. Cantarelli
16.30-17.00	Discussion	Dr. Barsanti Dr. De Rosis Cantarelli Dr. Lungu
17.15	Recap	Dr. Barsanti

Friday 20 nov 2020

InnovACTION in policy reforms in healthcare

SCHEDULE	NOTES	FACULTY
From ACTION to Policy		
9.00 – 9.30	Question time: 5 questions about resilience	Dr. Ferrè Dr. Barsanti
9.30 – 11.00	Resilience and pandemic crisis: implications for the healthcare system and evaluation	Dr. Ferrè
Break		
11.15-12.00	Students meeting the Institutions: case studies about innovation and resilience (PART I)	Professionals
12.00-13.00	Students meeting the Institutions: case studies about innovation and resilience (PART II)	Professionals
13.00 – 14.00 Lunch and networking		
14.00-15.00	Final assignment	Dr. Barsanti Prof Vainieri
Break		
15.00-16.30	Final assignment	Dr. Barsanti Prof Vainieri
16.30-17.30	Final Discussion	Dr. Barsanti Prof Vainieri