Seasonal school
InnovAction in health care: strategy, performance and data management
First edition

Target
This programme is designed for students (undergraduate, postgraduate and PHD) from various backgrounds who are interested in a future career in the field of data management, business and process reengineering, with a focus on health care. The programme allows ambitious young students to gain an introduction into the study of public service governance with a very practical approach based on case studies and innovative solution in the health care sector, considering also the recent pandemic events. This programme is a brilliant opportunity for participants to develop their experience of the subject in an inspiring academic environment.

TEACHING METHODOLOGIES
The IAC Seasonal School is a full online web-based programme. A mix of lecture-based and laboratory classes will be developed by professors and researchers. Participants will be actively engaged through a balanced mix of interactive theoretical lectures and simulations, debates and discussions on real case studies. Moreover, facilitators will be available in order to foster the interactions and improve the discussion during the lab classes. International and national researchers, managers and policy makers will join the discussion.

Schedule

Monday 16 Nov 2020
InnovAction in public sector: the case of the health care system

Goals
Basic IntroAction
* Brief introAction of the IAC School
* Studying public health care sector: actors, values and tools
* The case of the Italian healthcare System
* Studying data and with data: data flow, database, data management
* Basic of statistics in health care
* Business game: fellow at work

KEY Speakers
Prof. Sabina Nuti, Dr. Federico Vola, Prof. Chiara Seghieri, Dr. Sara Barsanti

Tuesday 17 Nov 2020
InnovAction in performance, data and evaluAction in health care

Goals
From InformAction to data
* The principles of the healthcare performance evaluation system
* Data Visualization and reporting system
* Regional comparisons of performance
* Innovation in EvaluAction of performance

KEY Speakers
Prof. Milena Vainieri, Dr. Federico Vola, Dr. Sara Barsanti
Wednesday 18 nov 2020
InnovACTion in performance management in healthcare

**Goals**

* **From Data to People**
  * People and users’ perspective from experience to outcome: PREMS and PROMS.
  * A case study of people engagement and evaluation (Fondazione Monasterio)
  * People and users’ perspective from experience to coproduction: ACTIVE ENGAGEMENT.
  * Business game: fellow at work

**KEY Speakers**

Dr. Sabina De Rosis, Dr. Anna Maria Murante, Prof. Claudio Passino, Prof. Michele Emdin

Thursday 19 nov 2020
InnovACTion in decisions making process in healthcare

**Goals**

* **From People to Action**
  * Studying professionals in decision making process in complex system
  * Public service motivation in healthcare
  * Studying innovation in public sector: finding new solution based on data and value based approach
  * Business game: fellow at work

**KEY Speakers**

Dr. Nicola Bellè, Dr. Paola Cantarelli, Dr. Sabina De Rosis, Dr. Daniel Lungu

Friday 20 nov 2020
InnovACTion in policy reforms in healthcare

**Goals**

* **From Action to Policy**
  * Resilience and pandemic crisis: implications for the healthcare system
  * Students meeting the institutions (discussion with public managers and professionals)
  * Final Discussion

**KEY Speakers**

Prof. Sabina Nuti, Prof. Milena Vainieri, Dr. Francesca Ferrè, Dr. Sara Barsanti